



DATA SHEET


# Incident Response Program Development

Building a plan that works



## Deliverables

The Incident Response Program Development engagement includes:

- Takeholder interviews including documented summary notes.
  - Incident Response Program Document (Policy).
  - Incident Response Program Handbook (Procedures).
  - Gap-analysis document if needed.
  - TableTop(s).
  - Management summary presentation.
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Are you comfortable with your emergency incident response (IR) plan? Is it current? Has it been tested? More importantly, do you even have one? Most organizations have developed some form of IR plan. Unfortunately, plans are quickly obsolete because they are not kept current. Even worse, many plans are created with a focus on meeting compliance regulations. These plans may please the auditors—but are you willing to bet the company that the plan will guide you through a major security breach?

## Benefits of a Solid IR Plan

The Trellix Guardians Incident Response Program Development Team is ready to provide you expert guidance in building a complete IR Program. Our IR consultants have deep expertise in collaborative and cross-functional emergency planning. From the initial kickoff interview through plan signoff and adoption, we will deliver confidence throughout your organization, and ensure you are prepared for any security challenge. Our goal is to help you build a plan that works.

## Proven Methodology

Trellix Guardians' proven IR program methodology is thorough, relevant, modular, and adaptable. An IR program touches many groups in your organization: security, IT, legal, human resources, compliance, and others. Which is why our thorough planning approach is more effective, because it is cross-functional and inclusive of all stakeholders. We assure your plan is relevant to your organization because we create a custom plan for each client. Our plan methodology consists of a modular framework, allowing you to choose which components are included. Finally, our plans are adaptable. We produce an IR program handbook that is easy to update. This allows you to keep your plan current as personnel, networks, and equipment change.

The Trellix Guardians IR Program Development is based on a seven- step process:

1. Client Interviews.
2. Gap Analysis.
3. Creation of IR Documents.
4. Internal IR Training.
5. TableTop.
6. Management Presentation.
7. Plan Adoption and Sign-Off.

## Scope

A typical engagement varies depending on the size of the organization, maturity of existing plan, number of stakeholders, and scope. We are committed to your success and are very flexible. We will design an engagement strategy that meets your timing, requirements, and budget.

## The Trellix Guardians Difference

All of Guardians projects are managed using our proven Security Engagement Process (SEP) for project management. A pivotal aspect of this process is continual communication with your organization to ensure the success of your consulting engagements.

## Learn More about Trellix Guardians Services

Fill the gaps in your information security program with trusted advice from Guardians—part of the Trellix global professional services organization that provides security consulting, customized product deployments, and training and advisory services. Let our consultants help your organization assess current policies, create new programs that meet compliance goals, and cost- effectively prepare for security emergencies. Speak with your technology advisor about integrating our services. You can get more information at [Guardians@Trellix.com](mailto:Guardians@Trellix.com).