

SOLUTION BRIEF

Trellix® Endpoint Defense Management Service

Reduce risk and operational burden
with expert endpoint management

Key Features

Proactive Endpoint Optimization:

We proactively harden your endpoints to defend against sophisticated attack techniques.

Expert Configuration:

Gain access to Trellix experts who ensure your security tools are properly configured for optimal protection.

Reduced Operational Burden:

Our service reduces day-to-day management tasks, freeing your team to focus on strategic initiatives.

Comprehensive Management:

We handle all aspects of management, including policy optimization and agent health checks.

Centralized Reporting:

Get clear, centralized reports on key metrics, including endpoint configuration assurance.

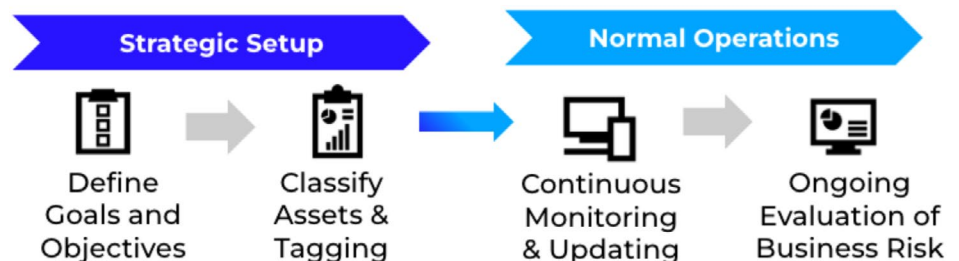
Seamless Integration:

Our solution works seamlessly for customers with Trellix Endpoint Security (ENS) and Trellix Endpoint Detection and Response with Forensics (EDRF) using Trellix ePolicy Orchestrator (ePO).

A key challenge of today's evolving threat landscape is ensuring security tools are properly configured and their settings are optimized to provide maximum protection without hindering business operations. This often becomes a labor-intensive task that diverts valuable time and resources away from core business functions and strategic initiatives. This high operational burden is compounded by the need for continuous oversight. Teams must constantly track and maintain endpoint configuration assurance, a critical but demanding process.

Expert-led endpoint defense

Trellix Endpoint Defense Management (EDM) managed service directly addresses these challenges by providing expert oversight that improves your overall security posture. The solution works seamlessly for customers with Trellix Endpoint Security (ENS) and Trellix Endpoint Detection and Response with Forensics (EDRF) using Trellix ePolicy Orchestrator (ePO).



We begin with a strategic setup, which includes asset classification and goal definition, ensuring our solution is tailored to your environment. Our experts then take on the day-to-day burden of management and policy optimization. This continuous monitoring and expert-led evaluation of business risk not only reduces your business risk but also ensures your security is a proactive force, not a reactive struggle.

Key Improvements with Trellix EDM

Improved Security Posture and Compliance Enforcement:

Ensures endpoint security configurations and policies are consistently deployed, audited, and enforced across the entire environment.

Enhanced Operational Efficiency:

Establishes a streamlined, automated process for the rapid and reliable rollout of updates and major version upgrades.

Maximized Software License and Asset Utilization:

Implements a comprehensive solution to track, audit, and optimize all deployed software licenses and assets in real-time.

How Trellix EDM impacts your security operations

Part of the Trellix Managed Detection and Response (MDR) Services portfolio, Trellix Endpoint Defense Management (EDM) fundamentally changes a customer's security operations by shifting the focus from reactive firefighting to proactive defense. In today's landscape, security teams are often overwhelmed by the sheer volume of alerts and the constant need to tune and manage their endpoint security tools.

Trellix EDM alleviates this burden by providing expert oversight and continuous management, ensuring your endpoint security policies are always optimized to counter the latest threats. This eliminates security gaps caused by drift or manual misconfiguration, providing a robust, up-to-date defense line against threats and helping the customer meet complex regulatory compliance mandates.

In addition, Trellix EDM establishes a streamlined, automated process for the rapid and reliable rollout of updates and major version upgrades. This frees up your internal IT staff for strategic work, accelerates deployment times, and ultimately drives greater stability and consistent performance across the entire endpoint fleet.

Trellix EDM also enables you to maximize your software license and asset utilization by tracking, auditing, and optimizing all deployed software licenses and assets in real time. This prevents unnecessary spending by identifying and reclaiming unused or underutilized licenses, facilitates accurate software budget forecasting, and ensures you remain compliant with vendor licensing agreements.

Beyond efficiency, Trellix EDM delivers a significantly improved security outcome. By ensuring proper configurations and proactive hardening of your endpoints, we dramatically reduce your attack surface and overall business risk. Our experts continuously monitor and evaluate your environment, providing centralized reporting and insights that were previously difficult to obtain. This enhanced visibility and expert-led management lead to a notable reduction in your mean time to resolution (MTTR) for incidents that do occur.

Ultimately, Trellix EDM empowers your organization to move beyond a reactive stance, building a robust and mature security program that is both effective against modern threats and aligned with your organization's strategic goals.

Learn more about Trellix MDR services at trellix.com.