

SUB-PROCESSORS

Name and URL of Website	Corporate Location	Other Locations	Services Provided /Subject Matter	Duration
FullStory https://www.fullstory.com/	United States	UK, Australia	Web analytics for user interface optimization	Duration of the Contract except in case of a legal hold.
ServiceSource International, Inc. https://www.servicesource.com/	United States	Ireland, Bulgaria, UK	Sales support	Duration of the Contract except in case of a legal hold.
Sutherland Global Services Inc. https://www.sutherlandglobal.com/	United States	UK, India, Bulgaria, Canada, Colombia, Egypt, Jamaica, Malaysia, Philippines, Mexico, Serbia, UAE, Sweden. All EU resident's personal data is processed locally.	See website	Duration of the Contract except in case of a legal hold.
XO Communications, LLC https://www.xo.com/	United States	None	Network services	Duration of the Contract except in case of a legal hold.
Zimperium, Inc. https://www.zimperium.com/	United States	None	White-labeled mobile threat detection (MTD) solution	Duration of the Contract except in case of a legal hold.
McAfee LLC https://www.mcafee.com/en-us/index.html	United States	See website	Cybersecurity Services	Duration of the Contract except in case of a legal hold.

Hosting and Co-Location

The following companies store and deliver content in association with Our Services.

Name and URL of Website	Corporate Location	Other Locations	Duration
Amazon Web Services, Inc. https://aws.amazon.com/	United States	WW	Duration of the Contract except in case of a legal hold.
Amanah Tech https://www.amanah.com/	Canada	None	Duration of the Contract except in case of a legal hold.
Atlantic Metro Communications II, Inc https://www.atlanticmetro.net/	United States	None	Duration of the Contract except in case of a legal hold.
BrainStorm Network, LLC http://brainstormnetwork.com/	United States	See website	Duration of the Contract except in case of a legal hold.
Equinix http://equinix.com	United States	See website	Duration of the Contract except in case of a legal hold.
Leaseweb https://www.leaseweb.com/	Netherlands	See website	Duration of the Contract except in case of a legal hold.
Microsoft Corporation (Azure) https://azure.microsoft.com/en-us/	United States	See website	Duration of the Contract except in case of a legal hold.
SoftLayer (IBM) https://softlayer.com/	United States, Netherlands, Singapore, Japan, Australia, Canada	See website	Duration of the Contract except in case of a legal hold.
Verizon https://enterprise.verizon.com/products/network/application-enablement/	United States	See website	Duration of the Contract except in case of a legal hold.
Oracle Corporation www.oracle.com/cloud/	United States	See website	Duration of the Contract except in case of a legal hold.
Hetzner http://www.hetzner.com/	Germany	See website	Duration of the Contract except in case of a legal hold.
CoreBackbone www.core-backbone.com	Germany	See website	Duration of the Contract except in case of a legal hold.

Mechanism for Receiving Notifications of New Sub-Processors

To receive notifications about new Sub-Processors, subscribe to the [Support Notification Service \(SNS\)](#). On this SNS webpage, click on the **Subscription Center** URL in the **Subscribe to SNS** paragraph.

On the **Please set a Security Key to continue** page, create a 6-character Security Key. Confirm your Security Key and click the **Set Key** button.

On the **Subscriber Information/Your Information Options** page, complete your “Subscriber Information”. Under **Your Information Options**, select a single **Product** and then “**Alerts Only**”. Under **Special Notices**, check **Subprocessor/Subcontractor**.

Under **Subscribe/Update** section, click the **Subscribe/Update** button.