# Trellix

## Privacy Data Map: Trellix Mobile Security

For full details, please refer to the corresponding Privacy Data Sheet

### Data Collection

### Data Processing

Admin / Logistics    Provide Services    Service Related / Other

### Deletion Timeline

No retention | Days | Weeks | Months | Years | By request

**Customer**

- Register Customer account
- Users generate data
- Passively generated data from using Service

- Configure settings for …
- Modify, control, and delete information

- Manage users and administer Service in accordance with Customer's policies
- View/delete profile settings and data

- Users may access content they generated/received in accordance with Customer's personal data policy

Contract

**Trellix**

ZIMPERIUM

- Customer must grant Trellix access to this data on need-to-know basis

- Authenticate and authorize access to the Service
- Provision enterprises/customers, end-users, and subscribers

- Deliver, support, and improve the Service in accordance with Trelix's data access and security controls processes

- Provide the Service and associated features

- Communicate with you on the status and availability of the Service

- Provide Customer Support

- Understand how Service is used to improve technical performance

- Enforce & monitor compliance w/ terms & laws

- Service acct. info. Device location & properties Network information Mobile apps iOS profile Information

- Data is deleted as soon as Service is terminated.

- In Germany data is stored for up to 7 days

- Log files are deleted after 30 days

Contract

**Subprocessor**

- Amazon Web Services, Oracle, Microsoft

## Legend

### Personal Data Processing

- Administrative Data
- Generated Data
- Collected Data

Admin Email, [Name, Phone (2 factor solutions)], Device location & Properties, Processes Running

Network Information, Application Forensics, App Binaries, App Metadata, App Inventory, OS Profile Info.,

Connection details (SSID, BSSID, External IP, Gateway, nearby WLAN, ARP + routing, Carrier Info, Risk Info.

### Data Center Locations

Trellix leverages Trellix and third-party data centers to deliver the Service globally.
**Trellix Data Centers [ ⬤ ]:**
**Third-party Data Centers [ ⬤ ]:**
Oregon, Germany, Australia, Singapore, India (dependent on client location)